

Date: _____

Union Local Number (mandatory): _____

Mill Location (mandatory): _____

Your health and welfare benefits are provided through the collective agreement. The health and welfare Plan is governed by a board of Trustees, two union Trustees and two management Trustees. The Trustees select companies to provide the different benefits outlined in the Plan. A copy of the Plan Text, which explains all the benefits, is available on the PPWC national website at www.ppwc.ca.

One of the tools the Trustees use to assist the local health and welfare committees and to monitor the performance of the various benefit providers is this confidential survey. You are asked to provide your union local number and your mill location so that the results may be shared with your local committee. Any information you provide will only be used by the Trustees and shared with the local health and welfare committees and benefit providers to improve the delivery of the negotiated benefits.

- 1. Are you aware that your benefits are governed by a board of Trustees?**
- Yes No
- 2a. Are you aware of a local health and welfare committee in your mill?**
- Yes No
- 2b. Have you ever used the resources available through the committee? (i.e., help with claims problems or return to work programs, etc.)**
- Yes No
- 2c. Please comment about the assistance received from the committee:**

- 3. Please number in which order you address any benefit problems to:**
- _____ Local committee
_____ Company rep
_____ Benefit Provider
_____ Other

- 4a. Are you aware that Pacific Blue Cross (PBC) is the supplier of the extended health and dental benefits?**
- Yes No
- 4b. If you have used this benefit, how did PBC handle your claim?**
- Poor
 Acceptable
 Outstanding

Comments:

- 5a. Are you aware that Desjardins is the current supplier of your weekly indemnity (Non-Occupational Accident and Sickness) and long term disability benefits?**
- Yes No
- 5b. If you have used this benefit, how did the insurance carrier handle your claim?**
- Poor
 Acceptable
 Outstanding

Comments:

- 6. Please confirm if you would like to receive a response from the Trustees.** Yes No
- If yes, please provide your email address below. Please note that the Trustees meet three times per year and the surveys are reviewed at the Trustee meetings prior to a response being issued, so some time may pass before you receive a response.

Email: _____

Please return the completed survey to: B. MacLeod, Trust Secretary
via email at brianmacleod@shaw.ca

via mail c/o Mercer (Canada) Limited, Attn: Kittie Lam, 900 – 550 Burrard Street, Vancouver, BC V6C 3S8